

Capstone Behavioral Healthcare Client Rights and Responsibilities

Client Rights

You have the right to:

- Treatment based on your needs
- Treatment without regard for race, sex, age, or religious belief
- Be received and treated in a manner that enhances autonomy, privacy dignity and self-esteem
- Receive treatment in a manner free of discrimination or sexual harassment
- Receive treatment in the most appropriate and least restrictive manner
- Be protected from invasion of privacy
- Confidentiality concerning your private information
- Choose/refuse your level of participation in treatment or research
- Be fully informed about risks of treatment or research
- Express your opinion about services received
- Appeal decisions or actions concerning your treatment
- Access your records
- Participate in developing your treatment plan

Client Responsibilities

You have a responsibility to:

- Yourself – in order for treatment to be helpful, you and your therapist/counselor must work together in developing and carrying out your treatment plan
- Meet your obligations for payment for services
- Be on time for appointment or give 24 hour notice if possible when appointment needs to be cancelled or re-scheduled.
- Smoke or use tobacco products in designated areas only
- Participate in keeping Capstone Behavioral Healthcare a safe, positive and healthy place